

Senior M365 Consultant

Senior Microsoft 365 Engineer with over 8 years of experience in delivering enterprise-scale Microsoft 365 solutions. Expertise in Exchange Online, Intune, and Entra ID solutions with a strong focus on identity and security. Proficient in managing migrations and tenant stabilization across hybrid and cloud environments. Skilled in PowerShell automation and implementing security controls for modern workplace solutions. Experienced in enabling Microsoft 365 Copilot adoption for global customers in remote delivery models. Strong background in compliance and governance within Microsoft 365 environments. Ability to troubleshoot complex issues related to mail flow, authentication, and identity management. Proven track record of collaborating with technical and business stakeholders to ensure successful project delivery.

Profile

Education

Bachelor of Technology

Package experience

Microsoft 365 Administration, Exchange Online & Hybrid Administration, Exchange Migration & Mail Flow, Microsoft Entra ID (Azure AD), Microsoft Intune (MDM / MAM), Microsoft Teams, SharePoint Online, One Drive for Business, Microsoft Purview, Microsoft Defender, PowerShell Automation, Microsoft 365 Copilot Governance

Tech Stack

Microsoft 365 Administration, Exchange Online & Hybrid Administration, Exchange Migration & Mail Flow, Microsoft Entra ID (Azure AD), Microsoft Intune (MDM / MAM), Microsoft Teams, SharePoint Online, One Drive for Business, Microsoft Purview, Microsoft Defender, PowerShell Automation, Microsoft 365 Copilot Governance

Employment history

- Company: Dynamics Monk
- Role: Senior Consultant
- Duration: May 2026 – Present

Professional Consultancy Experience

Area of expertise:

- Microsoft 365 Administration with a focus on Exchange Online and hybrid migration strategies.
- Identity and Access Management including implementation of Conditional Access and MFA.
- Expertise in Microsoft Security and Compliance solutions, including DLP and Purview.
- PowerShell automation for administrative tasks and operational efficiency.
- Experience in tenant security and stabilization in hybrid cloud environments.
- Collaboration with global customers to deliver Microsoft 365 solutions in remote models.
- Conducting assessments and migration analysis for Microsoft 365 environments.
- Supporting workplace modernization initiatives with Teams, SharePoint, and OneDrive.

Project Details:

Client : Financial Services Organization
Role : Microsoft 365 Engineer

Client Profile: Enterprise banking and financial services customer using Microsoft 365 hybrid infrastructure for secure collaboration and communication.

Roles and Responsibilities:

- Managed Exchange Online and hybrid mail flow environment.
- Implemented Conditional Access and MFA policies for secure access.
- Supported mailbox migration activities from on-premises to Exchange Online.
- Configured DLP and compliance policies using Microsoft Purview.
- Performed troubleshooting related to mail delivery, spam filtering, and authentication.
- Automated administrative tasks using PowerShell scripts.

Project Details:

Client : Cloud Team

Role : Cloud Solution Architect(CSA)

Client Profile: Global enterprise customer involved in delivering Microsoft 365 solutions across various workloads.

Roles and Responsibilities:

- Delivered end-to-end Microsoft 365 solutions across Exchange Online, Entra ID, Intune, Security, and Compliance workloads.
- Implemented Conditional Access, MFA, DLP, and Purview policies to strengthen tenant security posture.
- Led Microsoft 365 Copilot readiness and governance initiatives.
- Executed hybrid and cloud migrations with minimal business disruption.
- Automated recurring operational tasks using PowerShell scripts.
- Worked directly with global customers in remote delivery models.

Project Details:

Client : Enterprises Collaboration and Transformation Project

Role : Microsoft 365 Assessment Consultant

Client Profile: Large enterprise customer planning migration and modernization from legacy collaboration systems to Microsoft 365.

Roles and Responsibilities:

- Conducted Microsoft 365 environment assessments and migration analysis.
- Performed mailbox assessment, mail flow analysis, and identity readiness checks.
- Supported workplace modernization initiatives including Teams, SharePoint, and OneDrive adoption.
- Worked on hybrid Exchange troubleshooting, migration validation, and tenant remediation activities.
- Developed PowerShell scripts for reporting, automation, and operational optimization.
- Coordinated with technical and business stakeholders during migration planning and execution.
- Supported critical escalations and ensured minimal business disruption during transformation activities.

Project Details:

Client : Multi Tenant Migration and Modern Workplace Project

Role : Cloud Solution Architect (CSA)

Client Profile: Global enterprise customer involved in mergers, acquisitions and Microsoft 365 talent consolidation activities.

Roles and Responsibilities:

- Supported infrastructure and application modernization initiatives.
- Assisted in migration of collaboration workloads to Microsoft 365 cloud environment.
- Developed PowerShell automation script for reporting and operational efficiency.
- Performed talent analysis, migration readiness validation and remediation task.

Project Details:

Client : Global Enterprises Support Project

Role : **Sr. Microsoft 365 Escalation Engineer**

Client Profile: Global enterprise customers using Microsoft 365 cloud services including Exchange Online, Intune, Entra ID, Security, and Compliance solutions.

Roles and Responsibilities:

- Acted as escalation point for complex Microsoft 365 issues.
- Troubleshoot Exchange Online, mail flow, authentication, migration, and identity-related issues.
- Supported Teams, SharePoint, and OneDrive administration and troubleshooting.
- Collaborated with Microsoft product engineering teams on critical escalations.
- Developed PowerShell automation scripts improving operational efficiency.
- Supported high-severity incidents across US, UK, and APAC regions.

Certifications:

Microsoft 365 Administration & Security

Microsoft Entra ID & Intune Experience

Microsoft 365 Co-pilot Governance Exposure